

Terms & Conditions

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- All previous prices and discounts are hereby withdrawn.
- All prices are F.O.B. factory.
- All prices, specifications and discounts subject to change without notice. Prices listed herein do not include Federal Excise, Municipal or other use Tax.
- Orders that are shipped to an active construction site or residential address are subject to additional charges by the carrier. These charges may be applied after shipment.
- Not responsible for any damage while in hands of carrier. Inspect immediately for hidden damage. (For any damage and loss while in transit, promptly file claim against carrier.)
- NBR is not responsible for any delays in delivery which are beyond our control such as fires, strikes, delays in transportation or any other contingencies of similar character.
- Merchandise shipped open account to those firms furnishing satisfactory credit references.
- Net - 30 days.
- Quotations, unless otherwise stated, are for 60 day acceptance.

Payment Terms

- For those customers with established NBR Equipment credit, payment terms are net 30 days from the date of invoice. In addition, NBR accepts all major credit cards, cash, money order or check by phone at the time of order. COD is only available for those orders picked up at our NBR Equipment warehouse.
- Any dealer choosing to buy NBR equipment must complete and return a dealer authorization form prior to completing any purchase, please contact us for the necessary paperwork. Initial orders will require prepayment. NBR will also be accepting credit card payments to facilitate a dealer sale. If a credit card is used and approved, we can ship the product prior to receiving all credit references.
- Once an account has had two returned checks for any reason, payment by check will not be accepted. This includes returned electronic payments. A hold will be placed on the account affected, until the returned check has been redeemed.
- Checks deposited by the NBR Equipment and then returned by the bank for insufficient funds or any other reason will be charged a fee of \$50.00, including any bank fees as applicable, that will be placed on the customer's account, no matter the reason.

Returned Check Payment Methods

- Cash - pay in person at the NBR Office located in Cranbury, NJ. Obtain a cash register receipt for your records.
- DO NOT MAIL CASH.
- Certified Funds - make cashier's check, money order, or other certified funds payable to NBR Equipment. Include Account name or #, invoice #, and phone number on the face of the check. Deliver in person or mail certified funds to the NBR Equipment, Cranbury, NJ

1-Year Limited Warranty

- NBR warrants this product to be free from defects in material or workmanship for a period of one (1) year following the date of purchase.
- Warranty applies only under conditions of normal use and does not apply to defects which result from negligence, misuse, freight damage, improper installation or accidents.
- Warranty does not include any coverage for loss of business, damages, freight or other miscellaneous expenses incurred due to the defect or in servicing the unit.
- This warranty is made in lieu of all other warranties express or implied and no additional warranties express or implied including one of merchantability or fitness for a particular purpose are given. Prices and descriptions
- All prices, pictures and descriptions in this and all NBR publications are subject to change without notice. Please contact us within 30 days regarding price promotion discrepancies.

General Shipping Information

1. We reserve the right to ship via carriers that in our opinion are the most efficient.
2. We will follow customers routing if possible. Unless specified otherwise, all orders will be shipped FOB Shipping Point Pre-Paid and Added, a nominal charge will be included.
3. Any order less than \$100.00 will carry a \$35.00 shipping and handling fee. All merchandise is shipped in optimal condition and packaged in compliance with I.C.C. regulations. NBR Equipment is not responsible for any freight damage after it leaves our location. For damage or loss in transit, a claim must be filed by the consignee against the carrier.
4. Shipper is not responsible for any unauthorized accessorial charges. All charges will be billed back to customer. Weights are averaged for all models within a given classification. Actual shipping weights

Out of Stock Policy

If we are out of stock, we will make every effort to get your back ordered item(s) to you as soon as possible. We will notify you if the item you ordered is out-of-stock. Please be sure to give us your current email address and phone number. We will offer you your choice of a refund, a substitute item, or offer to ship the item as soon as it is available. If we are out of stock on an item(s), not including special ordered item(s), you can always cancel your order and get a full refund. Whenever we are out of stock on an item, not including special ordered item(s), you always have the option to cancel the order for a full refund.

Return Authorization REQUIRED

All returns are subject to NBR's approval. NO returns will be accepted and NO credit will be issued without an advance written Return Authorization from NBR. All Return Authorization Requests must be made within 30 days of delivery.

To request authorization to return item(s), contact a customer service team member at 1 (609) 642-8389. NOTE: Any items returned to NBR WITHOUT authorization will not be issued credit and will be shipped back to you. Costs for shipping the returned item(s) back to you will be charged back to you at our discretion. NBR will discuss the circumstances of your return request with you. Upon review, NBR will determine if the item(s) are eligible for return authorization. A written Return Authorization will be sent to you by email, fax, or regular mail. If you do not receive written authorization for the return, you cannot return the item(s). Returned items received by NBR will not be processed unless there has been written authorization. Authorized returns must be received in unused condition (suitable for resale) and item(s) must be in its original packaging. Upon receipt of authorized returned item(s), NBR will inspect the item(s) to determine if unused, new, and in suitable condition for resale. Refunds will be credited to you within 45 days after we receive the returned item(s). IF NBR MUST REPACKAGE THE ITEM FOR SALE THE COST OF PACKAGING WILL BE DEDUCTED FROM THE REFUND the customer is responsible for all return shipping costs. The customer can arrange for return shipping to NBR, but will not be reimbursed for return shipping costs. If NBR arranges for pickup of the item(s) to be returned, a return shipping charge will be deducted from any refund amount before credit is issued. Special order, cut-to-order, and customized items typically cannot be returned. For special order, cut-to-order and customized items to be delivered, you may contact a customer service team member at NBR to discuss alternatives or possible arrangements to return to manufacturer. Special order, cut-to-order, and customized items that may be returnable must be in unused condition (suitable for resale) and item(s) must be in original packaging. Note that manufacturer return and restocking policies and fees may be in addition to and may differ from those of NBR and the customer is entirely responsible for meeting the requirements of any return to manufacturer. All returns due to purchase error on the part of the customer will be additionally charged a minimum 20% restocking fee to be deducted from the refund amount. All restocking fees and return shipping charges are to be assessed and deducted from the refund amount before a credit is issued.

(609) 642 - 8389 | sales@nbreqquipment.com | www.nbreqquipment.com

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